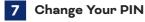
Automated Banking Service Quick Reference Guide 800-772-4000, opt. 1 Menu Prompts

Account Balance

- (1) Checking Account
- (2) Savings Account
- (3) Loan Account
- (4) Credit Card
- (5) Certificates and Individual Retirement Accounts

Share or Loan Withdrawal

- (1) Checking Account
- (2) Savings Account
- (3) Loan Account
- (4) Credit Card



(This PIN is for Telephone Banking only)

Account History 2

(1) Checking Account

- (2) Savings Account
- (3) Loan Account
- (4) Credit Card
- (5) Certificates and Individual Retirement Accounts

5 Get Account Information by Email

- (1) Checking Account
- (2) Savings Account
- (3) Loan Account
- (4) Credit Card
- (5) Certificates and Individual Retirement Accounts



Stop Payment

- (1) Stop Payment on a Specific Check Number
- (2) Stop Payment on a Check Range
- (3) Stop Payment Inquiry

Funds Transfer and Payments

- (1) Transfer Funds Immediately
- (2) Payments
- (3) Schedule a Funds Transfer
- (4) Hear Existing Scheduled Transfers

Card Services

(1) Deactivate or Report a Card Lost or Stolen (2) Activate a Card



- (1) Future Dated Transactions
- (2) Credit Union Information
- (3) Dovenmuehle Loan
- (4) Loan Center

CREDIT UNION

Quick Options

1* For Help | 3* Return to Main Menu | 9* Change Account Number | 0 To Speak with a Member Service Representative

* To Hear the Previous Menu | # To Repeat the Menu Option | Hang up to End Call

Detach to keep for your records | Federally insured by NCUA | Equal Opportunity Lender